

## Scrutiny Review - Planning & Scoping Document

<p><b>What is the Purpose of the Review?</b></p> <ul style="list-style-type: none"> <li>Specify exactly which Outcome(s) the review is examining?</li> <li>Also being clear what the review is <u>not</u> looking at</li> <li>What is the Scrutiny Review seeking to achieve?</li> <li>Where possible refer to VFM issues of service cost, service performance and/or customer satisfaction.</li> </ul>	<p style="text-align: center;"><u><b>GUIDANCE</b></u></p> <p><i>What are we looking to achieve from the review and how does this relate to the Corporate Plan?</i></p> <p><i>Clearly identify the relevant Corporate Plan &amp; Priority Outcome:  <b>OUTCOME</b> : (E.g. Safe, Healthy, Independent, Prosperous)  <b>PRIORITY</b>: (specify the relevant Outcome statement from the Corporate Plan).</i></p> <p><i>Outcome Measure(s) – List the supporting Population Indicator(s) and Performance Measure(s) for this topic.</i></p> <p><i>Supporting Rationale – Include a brief narrative to set the background and content to justify the purpose of the review.</i></p>
<p><b>What are the Criteria for Selection?</b></p> <ul style="list-style-type: none"> <li>Why has this particular topic been considered to be a priority issue for scrutiny?</li> <li>Which of the principle criteria promoted by the Centre for Public Scrutiny does it satisfy?</li> </ul>	<p><i>Four core principles have been established (by the Centre for Public Scrutiny) to help people understand the most important qualities of scrutiny and accountability;</i></p> <ol style="list-style-type: none"> <li><i>Constructive ‘critical friend’ challenge</i></li> <li><i>Amplifies the voices and concerns of the public</i></li> <li><i>Led by independent people who take responsibility for their role.</i></li> <li><i>Drives improvement in public services</i></li> </ol> <p><u><i>Scrutiny review prioritisation assessment criteria:</i></u></p> <ol style="list-style-type: none"> <li><i>Is the topic/issue likely to have a significant impact on the delivery of council services?</i></li> <li><i>Is the issue included in the Corporate Plan (e.g. of strategic importance to the council or its partners/stakeholders), or have the potential to be if not addressed?</i></li> <li><i>Is a focused scrutiny review likely to add value to the performance of its services?</i></li> <li><i>Is a proactive scrutiny process likely to lead to efficiencies / savings?</i></li> <li><i>Has other review work been undertaken which is likely to result in duplication?</i></li> <li><i>Do sufficient scrutiny resources already exist, or are readily available, to ensure that the necessary work can be carried out in a timely manner?</i></li> </ol>



<p><b>What are the Indicators of Success?</b></p> <ul style="list-style-type: none"> <li>• <i>What factors / outcomes will demonstrate that this Scrutiny Review has been a success?</i></li> </ul>	<p style="text-align: center;"><u>GUIDANCE</u></p> <p><u>Good Scrutiny Principles;</u></p> <ul style="list-style-type: none"> <li>○ <i>Tackle issues of direct relevant to local people;</i></li> <li>○ <i>Tackle issues where, through the unique perspective of elected members, it can add the most value;</i></li> <li>○ <i>Is about taking to wide range of people, drawing them together and building consensus;</i></li> <li>○ <i>Is about challenging the accepted ways of doing things and acting as a champion for developing a culture of improvement in an area.</i></li> </ul> <p><i>Briefly explain how the review process will seek to identify opportunities to improve outcomes: e.g.</i></p> <ul style="list-style-type: none"> <li>○ <i>A positive impact ("turning the curve") on the associated population indicators and/or performance</i></li> <li>○ <i>Arriving at clear conclusions and recommendations to deliver tangible outcome improvements.</i></li> </ul>
<p><b>What Methodology / Approach is to be followed?</b></p> <ul style="list-style-type: none"> <li>• <i>What types of enquiry will be used to gather evidence.</i></li> </ul> <p><i>Following a structured and proportionate review process, which is likely to involve the active consideration of evidence, direct representation(s), a review of financial, performance and risk data to arrive at an objective opinion against some Key Lines of Enquiry;</i></p>	<p><u>Supporting Key Lines of Enquiry (KLOE)</u></p> <ul style="list-style-type: none"> <li>- <i>If we do nothing where is the trend heading, is this OK?</i></li> <li>- <i>What's helping and hindering the trend?</i></li> <li>- <i>Are services making a difference?</i></li> <li>- <i>Are they providing Value for Money?</i></li> <li>- <i>What additional information / research do we need?</i></li> <li>- <i>Who are the key partners we need to be working with (including local residents)?</i></li> <li>- <i>What could work to turn the trend in the right direction?</i></li> <li>- <i>What is the Council's and Members role and specific contribution?</i></li> </ul>
<p><b>What specific resources &amp; budget requirements are there?</b></p> <p><i>What support is required for the review exercise?</i></p> <ul style="list-style-type: none"> <li>• <i>specialist staff</i></li> <li>• <i>any external support</i></li> <li>• <i>site visits</i></li> <li>• <i>consultation</i></li> <li>• <i>research</i></li> </ul>	<ul style="list-style-type: none"> <li>- <i>Include an estimate of any specific support needs and / or budget requirements to help determine the cost vs benefit of the review process.</i></li> <li>- <i>Consider how formal approval will be obtained for any specific resource requirement.</i></li> </ul>

<p><b>Are any Corporate Risks associated with this Review?</b> <i>Identify any weaknesses and barriers to success</i></p>	<p style="text-align: center;"><u>GUIDANCE</u></p> <ul style="list-style-type: none"> <li>• <i>Are there any associated risks already identified on the corporate risk register which will require direct consideration?</i></li> </ul>
<p><b>Who will receive the review conclusions and any resultant recommendations?</b></p>	<ul style="list-style-type: none"> <li>• <i>Cabinet or Full Council</i></li> <li>• <i>Partners</i></li> <li>• <i>Other?</i></li> </ul>
<p><b>What is the Review Timescale?</b></p> <ul style="list-style-type: none"> <li>• <i>Identify key meeting dates and any deadlines for reports or decisions.</i></li> </ul>	<p style="text-align: center;"><u>GUIDANCE</u></p> <ul style="list-style-type: none"> <li>• <i>Also consider the appropriate timing of a follow-up review to assess the any levels of improvement achieved as a direct result of the scrutiny review process.</i></li> </ul> <p><i>(A detailed plan for the review should also be developed to clearly set out the various stages, necessary actions and timescales)</i></p>
<p><b>Who will lead the Review Exercise?</b></p> <ul style="list-style-type: none"> <li>• <i>Identify a nominated:</i> <ul style="list-style-type: none"> <li>- <i>Elected Member</i></li> <li>- <i>Lead Officer</i></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <i>These individuals will perform the lead roles in the scrutiny review process.</i></li> <li>• <i>They will provide active oversight and guidance to ensure coordination and delivery of the required outputs.</i></li> </ul>
<p><b>Media Interest / Publicity</b></p> <ul style="list-style-type: none"> <li>• <i>Communications Plan</i></li> <li>• <i>Do we need to publicise the review to encourage community involvement?</i></li> <li>• <i>What sort of media coverage do we want? (e.g. Fliers, leaflets, radio broadcast, press release, etc.)</i></li> </ul>	<ul style="list-style-type: none"> <li>• <i>Establish a proportionate communications plan (external and internal) to support the review process.</i></li> <li>• <i>Will this review be subject to a press embargo? Yes / No</i></li> <li>• <i>Who is the lead communications contact?</i></li> <li>• <i>Who is the designated spokesperson for the Scrutiny Review (Elected Member &amp; Officer)?</i></li> </ul>
<p><b>Completed by:</b> Date:</p>	<p><i>Who has lead in the compilation of this scoping document?</i></p>
<p><b>Approved by Scrutiny Committee</b> Date:</p>	<p><i>Which Committee has considered this review and when was it formally approved?</i></p>